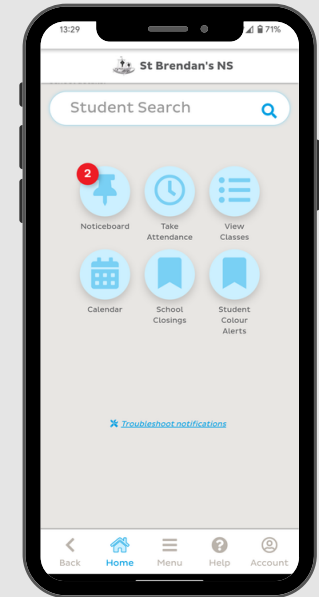
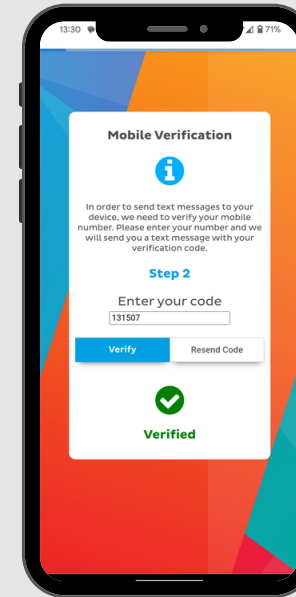
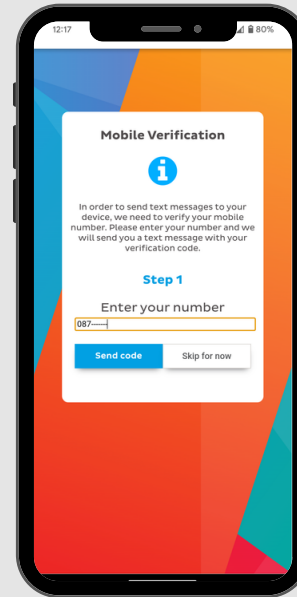
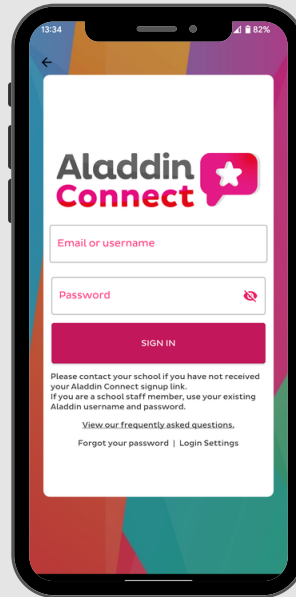
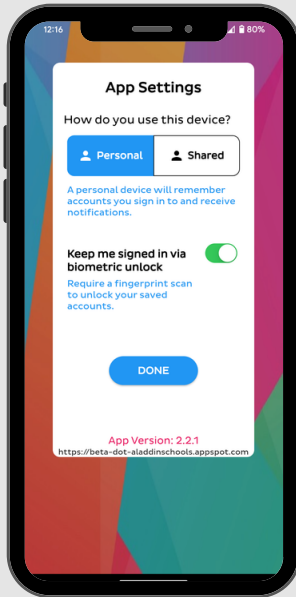


## 6 Steps to Setting Up your Aladdin Connect App



1

### Download

Download the app to your phone using the App Store for Apple devices or the Google Play store for Android devices.

2

### Device Settings

After opening the app you'll be asked to select a device option. If you are the sole user of the device select 'Personal'. If anyone besides you has the ability to use the device select 'Shared'.

3

### Sign in

The next step is signing in to your account. You should have your username and password from the registration process you went through when your school activated Aladdin Connect.

4

### Mobile Verification

After signing in you'll be brought to the Mobile Verification process. If you would like to receive text messages sent to this device via the app instead follow the steps outlined.

5

### Enter Code

You should receive a text message after entering your mobile number. Enter the code on Step 2 and click 'Verify'. Wait for the green tick to confirm your number is verified.

6

### Setup Complete

Once verified, you will be directed to your app homepage. From here you can navigate to all the different sections of your account. We hope you enjoy using the Aladdin app!



## Steps to Reset your Connect Account Password

### Multiple Account Reset Note:

- The procedure for resetting the password for multiple accounts is the same as above.
- When you receive your password reset email it will contain separate links for each of the accounts associated with that email address. See right screenshot.
- Resetting the password for one account will not reset it for all accounts. They must be done individually
- **If you had previously had the same password for all accounts you must reset these to your new password one by one in order to link them again.**

